



OWYHEE IRRIGATION DISTRICT

Patron Complaint Procedure

COMPLAINTS

OID will take all reasonable measures to ensure compliance with 40 C.F.R. parts 5&7. However, should a person assert that OID has not been compliant with 40 C.F.R. parts 5 or 7, the person will be advised to submit a written complaint. OID staff will promptly review, investigate, and respond in writing to all complaints within ten business days. If the person is not satisfied with the response provided by OID staff they may file their complaint with the Board of Directors of OID at the next regular meeting of the Board of Directors.